

Cidi Labs Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: Cidiscap

Report Date: June 2026

Product Description: Cidiscap is a free reporting tool that provides a customizable view of key data across Cidi Labs products in Canvas, helping customers understand usage and make more informed decisions.

Contact Information: info@cidilabs.com

Notes: N/A

Evaluation Methods Used:

- Visual navigation using mouse
- Keyboard navigation
- Screen Reader (VoiceOver on Mac)
- WCAG Color Contrast Checker extension for Chrome
- Text Spacing Editor extension for Chrome

- WebAIM WAVE extension for Chrome

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	This product does not contain audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Does Not Support	The introductory video does not have a transcript or media alternative.
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	This product is keyboard accessible except for the following issues: • The "+Quick View" does not respond to keyboard activation. • Activating + Quick View with a screen reader moves the focus out of the page. • In the Institution Settings, the help icon next to Date Format is not accessible via keyboard. • The "Apply a Quick View" dropdown is not accessible via keyboard. • When using a keyboard to navigate the Courses table, only the Course Title column is sortable. • When using a screen reader to navigate the Courses Table, the column arrangement and sorting controls are not available. • The "Column Definitions" tray tab content is not scrollable via keyboard. • On an individual course page, Initiating a tool scan with a screen reader begins to read the status message, but then focus is moved out of the page.
2.1.2 No Keyboard Trap (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	This product does not contain time limits.
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	All pages use the same title; they do not identify their purpose via the title.
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	This product does not utilize pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Partially Supports	This product provides error identification except for the following issues: - When creating a Dynamic Batch, leaving the Account ID field blank does not provide the user with a form validation error. - When submitting the form in the Add People tray, leaving the Email Addresses field blank results in no action being taken, but that is not communicated to the user.
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	This product does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Does Not Support	The introductory video does not have an audio description.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially Supports	This product supports the Reflow criterion except for the following issues: - The Courses table only shows one row at a time at 400% zoom. If the user refreshes the page at 400% zoom, the issue is resolved. - The Domain Aliases section of Institution Settings does not show a usable amount of the domain alias values if there is more than one domain alias (at 400% zoom).
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports	The Dashboard does not have a first level heading, but otherwise contains proper heading structure.
2.4.7 Focus Visible (Level AA)	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Partially Supports	See remarks for 3.3.1

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	This product uses Canvas or the customer's single sign-on for authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	This product does not contain prerecorded audio.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Does Not Support	The introductory video does not have an audio description.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Supports	The Cidescape User Guide is an alternative to the Cidescape Overview video, and is linked in the About & Support page.
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	This product does not contain live audio-only content.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Supports	
1.4.6 Contrast (Enhanced) (Level AAA)	Partially Supports	The graphs in the Reports tab use colors that have a minimum contrast ratio of 4.58:1, but the information is available with a contrast ratio of 12.57:1 in the form of a table on the same page.
1.4.7 Low or No Background Audio (Level AAA)	Supports	
1.4.8 Visual Presentation (Level AAA)	Partially Supports	This product supports the requirements of this criteria except: Text colors cannot be set by the user
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	
2.1.3 Keyboard (No Exception) (Level AAA)	Partially Supports	See remarks for 2.1.1
2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	
2.2.5 Re-authenticating (Level AAA)	Partially Supports	This product does not contain activities with time limits. However, in the case of a user session timeout: The current state of filters and columns in the Courses tab will be saved, but the selected courses would not.

Criteria	Conformance Level	Remarks and Explanations
		If the user was in the process of adding courses to a Batch, they will need to restart the process of adding those courses to the Batch.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Supports	
2.3.2 Three Flashes (Level AAA)	Supports	
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Supports	This product avoids using unnecessary animations. However, animated loading throbbers are necessary, and cannot be disabled by the user.
2.4.8 Location (Level AAA)	Supports	
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	
2.4.10 Section Headings (Level AAA)	Supports	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Supports	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Partially Supports	Many targets are less than 44x44 pixels at 100% zoom, but they scale with the browser zoom level.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	This product does not prevent the user from switching input mechanisms or using them concurrently.
3.1.3 Unusual Words (Level AAA)	Supports	Industry-standard terms and jargon are used.
3.1.4 Abbreviations (Level AAA)	Supports	Industry-standard abbreviations are used.
3.1.5 Reading Level (Level AAA)	Supports	
3.1.6 Pronunciation (Level AAA)	Not Applicable	This product uses industry-standard terms.
3.2.5 Change on Request (Level AAA)	Supports	
3.3.5 Help (Level AAA)	Supports	Context-sensitive help is available through tooltips and panels.
3.3.6 Error Prevention (All) (Level AAA)	Partially Supports	See remarks for 3.3.1
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Applicable	This product uses Canvas or the customer's single sign-on for authentication.